



1. Does ESD 112 utilize an electronic claims management system for the Risk Co-Ops claims? If so, what application is used?
  - Yes, the electronic claims management system is an in-house software developed by internal IT staff.
2. Is all the claims information available electronically, or do the claim files include paper components?
  - Claims information will be available in an electronic format.
3. Can the claim file audit be performed remotely, or will an on-site visit be required to complete the work?
  - Yes, the audit can be performed remotely.
4. Will the previous claims audit report be available to the selected vendor?
  - We are not planning to provide the prior audit report but would consider a request if the selected vendor identifies legitimate reasons that report is needed to conduct the current audit and/or adequately explains efficiencies that will be realized if the report is provided.
5. What firm performed the last claims audit?
  - Praxis
6. How many claim files were reviewed in the prior claims audit?
  - As per WAC 200-100-050 the number of claims audited is determined by the auditor based upon level of error and risk assessed by the auditor.
7. What is the budget for the proposed work?
  - We will not be providing this information.
8. Is the audit to be conducted on-site or is there an ability to conduct the audit remotely? If there is an ability to conduct the audit remotely, would you like the response to proposal to include flat fee pricing for both an on-site as well as remote option?
  - Yes, the audit can be performed remotely. Please include flat fee pricing for both an on-site as well as remote option.
9. Can the claims audit be performed remotely by access to the claims system?
  - Yes, the audit can be performed remotely, and all necessary information will be available in an electronic format.
10. What claims system does the Risk Co-op use?
  - It is an in-house software developed by internal IT staff.
11. I have vacation scheduled for 6/23 - 6/30 for which most payments have already been made. This is within the period the RFP specifies as the audit dates. Would it be permissible to start the audit on or about July 3? We would still be able to deliver the draft report by 8/18/23.
  - All proposals that include a timeline that will meet the stated deadlines of August 18 for draft report and August 31 for final report will be considered.